

# Porting: Australia



## Country Summary

Country name	Australia
ISO code	AU
Region	Oceania
Dialing code	+61

## Guidelines

### Portable Numbers

- Geographic (local) numbers (+612, +613, +617, +618)
- Mobile numbers (+614)
- Toll-free and shared-cost numbers (+611300, +611800)

### Restrictions

- Most of International Phone Numbers have Voice capability only. Only Mobile numbers have Voice and SMS.
- To port Category-C geographic numbers with associated ranges, port those numbers together or disassociate them prior porting. To expedite, confirm the category of your geographic numbers with your current service provider prior to submitting your porting request.

### Required Information

- Letter of Authorization (LOA) dated within the last 30 days
- Applicable regulatory compliance documentation
- Copy of the most recent phone bill
- For geographic numbers only, confirm the category of the desired port:
  - CAT A (simple port). Confirm with your current service provider that your phone numbers have no attached complex services.
  - CAT C (complex port). Attached complex services (e.g., ISDN, Line Hunt, etc.) will be cancelled during porting.

### Timeframe

Once you submit all required information, up to 6 weeks, depending on the complexity of the port and the time required by the current service provider.

### Regulatory Bodies

The Australian Communications and Media Authority (ACMA)

### Other Details

In addition to porting, new toll-free numbers can be activated on the Lightwire network. To do so, provide the purchase confirmation from the Australian Communications and Media Authority instead of a phone bill.

### How to Submit

Email [sales@lightwirebusiness.com](mailto:sales@lightwirebusiness.com) with the required documentation/information. To port geographic (local) numbers, include the category type. You can find all the requirements needed here.